



estos

enables easy communication



ECSTA 6 Series

Professional CTI and TAPI middleware



ECSTA 6 Series

As middleware, the ECSTA series enables communication between your telephone system and the Microsoft Windows world by converting the system protocol CSTA into the Microsoft TAPI standard.



NEW:

- Detection and filtering of SIP lines
- ECSTA for SIP Phones: Support for Polycom end devices
- Panasonic/OpenScape 4000: Login and logout of agents and identification of different agent stations

NEW: Detection and filtering of SIP lines

For many system types it is now possible to detect and filter out SIP lines

In the standard version of ECSTA, all lines, including SIP lines, are "read out" for the ProCall softphone and made available to ProCall for control and monitoring. The ProCall softphone does not require an ECSTA line. By filtering the corresponding SIP lines for ProCall softphone, the corresponding ProCall softphone line is only available once in the ProCall call client.

The detection and filtering of SIP lines is available for the following telephone systems :

- ECSTA for Alcatel OmniPCX Office
- ECSTA for Alcatel OmniPCX Enterprise
- ECSTA for Avaya IP Office
- ECSTA for OpenScape Business
- ECSTA for OpenScape 4000
- ECSTA for Mitel MiVoice MX-ONE
- ECSTA für Mitel MiVoice Office 400
- ECSTA for Mitel 100
- ECSTA for Telekom Octopus
- ECSTA for Hipath 2000
- ECSTA for HiPath 3000
- ECSTA for HiPath 5000
- ECSTA for Teles C5

NEW: Support for Polycom end devices, ACD

ECSTA for SIP Phones

- Support for Polycom end devices
 - VVX 201, VVX 301/311, VVX 401/411, VVX 501, VVX 601
 - VVX x50-Series
 - CCX-Series

Features for the logging in and out of agents and identification of different agent stations

- ECSTA for Panasonic telecommunication systems
 - Login and logout for Panasonic ICT groups, post-processing
 - Display of the logged in and logged out status (color differentiation).
- ECSTA for Unify OpenScape 4000
 - Login and logout with optional login parameters, pause, ready, post processing
 - Display of the logged in and logged out status, not ready, postprocessing, busy (color differentiation)

Supported telecommunication systems



On Premise PBX

- Alcatel Lucent
- Avaya
- Mitel
- Panasonic
- Telekom
- Unify



Cloud PBX

- BroadSoft BroadWorks
- TELES Voice Application Server

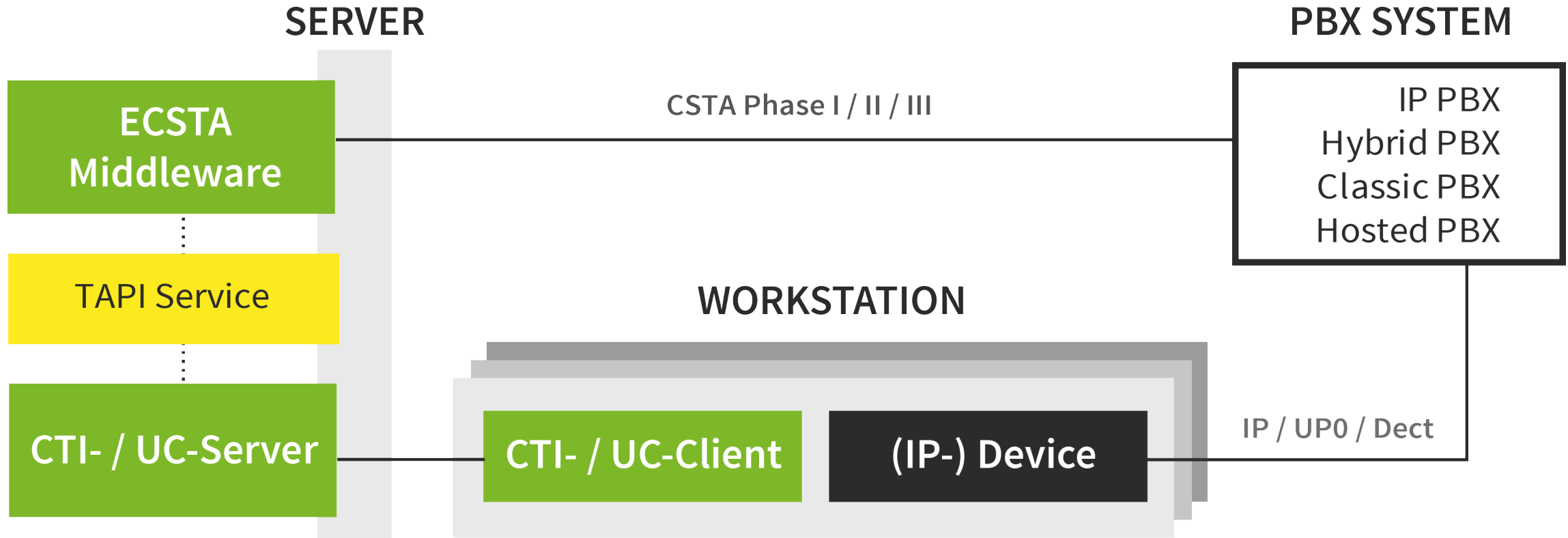


SIP Phones

- Auerswald
- Mitel
- Polycom
- snom
- Yealink

Current list under: estos.de/produkte/ecsta-serie

ECSTA 6 Serie topology



Always up-to-date!

General product information



estos.com/produkte/ecsta-serie

estos partner portal and shop



my.estos.de

Technical information



support.estos.de



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