



## **ProCall Business**

Unified communications & CTI for small companies

Corporate communications, both internal and external, are becoming increasingly diverse. With selected UC functions and classic CTI, **ProCall Business** offers users in small businesses flexibility for their daily work. Whether from the workplace or on the road, via PC, laptop, tablet or smartphone – ProCall Business combines important communication channels in a single application.



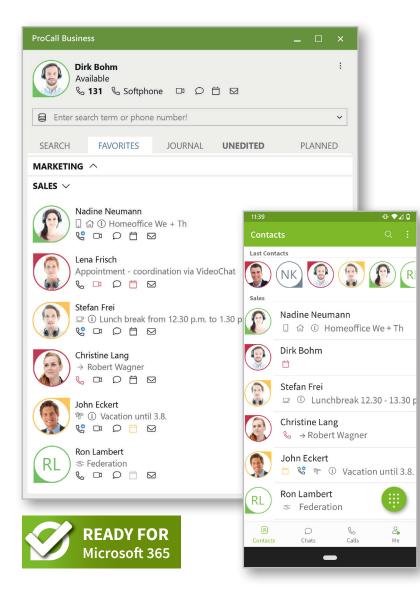
## estos.com



nables easy communication

esto

Modern communication with easy commissioning and flexible licensing.



## The key advantages at a glance

- Intuitive and easy control of the phone via PC, for example with **hotkey dialing**.
- Uncomplicated communication via PC with the help of the **softphone** secure and independent of work location.
- Recognize availability and accessibility of colleagues at a glance, thanks to **presence management**.
- Key UC features such as Audio/VideoChat and TextChat.
- Collaborate by sharing images, files, and screen sharing.
- **Microsoft 365 integration** (formerly Office 365) enables the connection of contact and calendar data directly from the Microsoft 365 cloud.
- Search for **contact data** in connected data sources such as Active Directory or phone book.
- Already included is the connection of **popular telephone systems** for CTI and softphone.
- Flexible licensing based on the number of users required can be expanded at any time.
- Connection of the **app** via the hybrid cloud platform UCConnect.



## All technical information always up to date! support.estos.de/en

© estos GmbH. No guarantee is offered for the above information. The right to make technical modifications is reserved. Updated 09/2021

