

ProCall Enterprise

Native Client For Microsoft Windows

With ProCall Enterprise, the native client for Microsoft Windows, enterprises are able to improve their communication and collaboration in-house and across enterprise borders with partners, suppliers and customers.

This makes employees' day-to-day work more efficient and customers more satisfied.

Communication From a Single Source

No matter how diverse the methods of communication within an enterprise might be on a daily basis, the communication functions all flow together easily in a single application with ProCall Enterprise.

→ Computer Telephony Integration (CTI)

Makes day-to-day work steps easier and reduces sources of error.
Telephone control via PC.

→ Audio / video communication (WebRTC)

Simple, face-to-face communication despite the distance.

→ Desktop sharing

View documents and work on them together with simple screen release.

→ Federation

Secure exchange of information across enterprise borders.
Networking via federation.

→ Bluetooth Integration

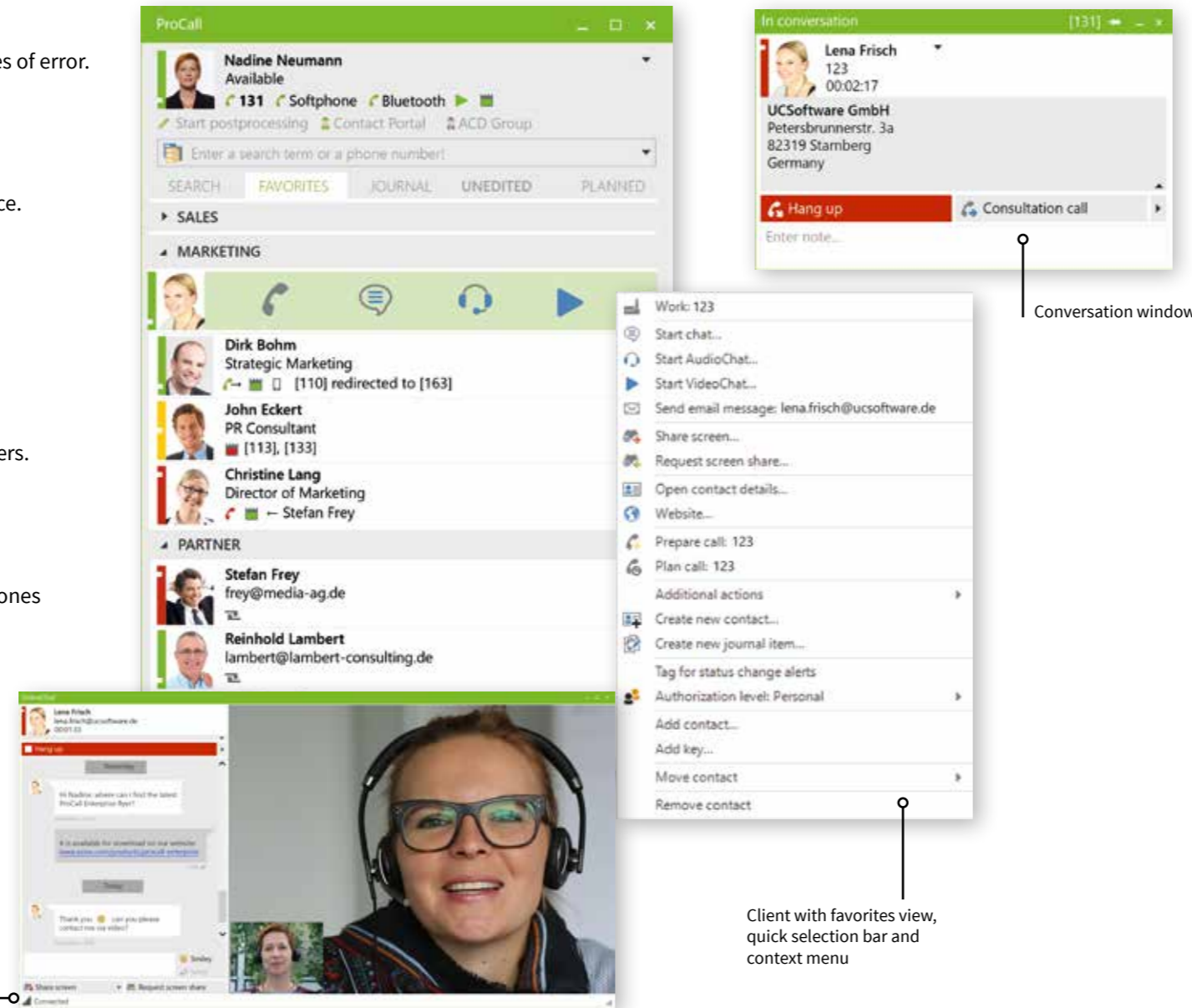
CTI for smartphones and Bluetooth-enabled mobile phones on the PC. As simple as in a car.

→ Instant Messaging

Exchange brief messages easily.
Pass on information quickly and straight away.

→ Business process integration (CEBP)

Integrate communication functions into the enterprise's business processes. Create added value.



Video chat window

Conversation window

Client with favorites view, quick selection bar and context menu

Workplace of the future

ProCall Enterprise enables efficient, digital communication both within the team and with customers. This forms the basis for the design of flexible workplace solutions and working time models.

→ Softphone features (SIP)

Telephony directly from the PC.
Safe and uncomplicated even when on the move.

With the integrated SIP compatible softphone, you can connect to the Windows workplace and conduct phone conversations in the VoIP smartphone app, both with internal and external participants, either within the company or on the move. The softphone features (SIP) are available for selected telephone systems and are being continuously developed further.

Supported systems

Connection to the following telephone systems has been tested and approved by estos.

- Alcatel OXO Connect
- Alcatel OmniPCX Enterprise (OXE)
- Asterisk
- Auerswald (FONtevo) COMpact/COMmmander
- Avaya IP Office
- Innovaphone
- Mitel MiVoice 400
- Mitel MX-ONE
- Panasonic KX-NS(X) Serie
- Unify OpenScope 4000
- Unify OpenScope Business

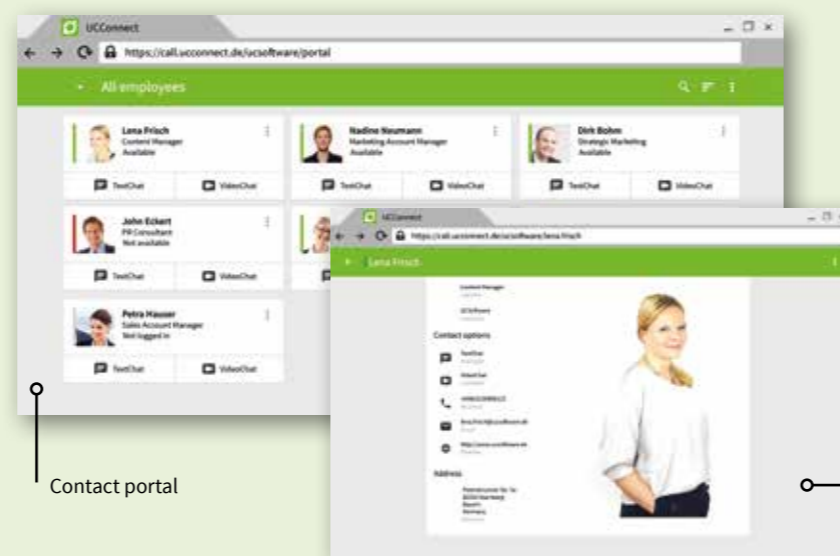


GERMAN INNOVATION AWARD '18 WINNER

→ Presence management

See colleagues' availability at a glance.
Choose the best communication method.

The presence management system from the Unified Communication & Software Suite ProCall 6 Enterprise wins the „Information Technologies“ category of the coveted German Innovation Award 2018.



Contact portal

Multimedia business card

→ Contact portal & multimedia business card

The company website becomes a medium for interaction. With text, audio and audio/video chats. Cloud ready. Easy start-up thanks to estos UCConnect.

With text and audio/video chats, companies enable their customers to communicate personally and directly via the company's website. Be it as a contact portal where selected employees are made visible to the outside world or by simply attaching a multimedia business card with audio/video chat capability to an e-mail via a link.

NEW***

Employee on the road

ProCall Mobile for Android, iPhone & iPad

Employee homeoffice

ProCall Enterprise Client over VPN or public IP

Sales Lead | client | partner

Multi-media business card Contact portal

Partner (Federation)

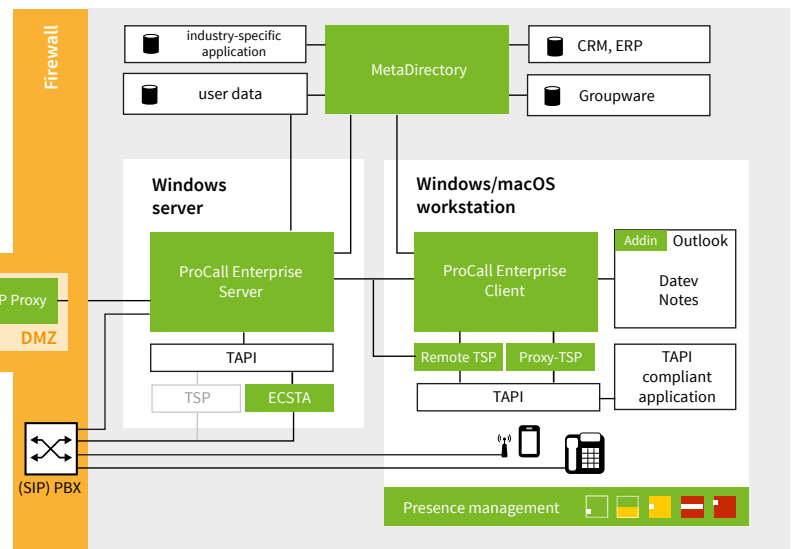
Open Federation (SIP, XMPP) e.g. with ProCall, S4B (Lync), Jabber

Federation over ngn21

UCConnect STUN/TURN Server

ngn21 Federation SaaS

Headquarter



Technical Requirements (5-2500 users per site)

OPERATING SYSTEMS

Server

- Windows Server 2019
- Windows Server 2016
- Windows Server 2012 R2
- Windows Server 2012
- Windows Server 2008 R2 Service Pack 1

Windows Desktop

- Windows 10
- Windows 8.1
- Windows 7 Service Pack 1

Mac Desktop

- macOS 10.12 „Sierra“
- macOS 10.13 „High Sierra“

APP PLATFORMS

iPhone & iPad

- iOS 10.3
- iOS 11

Android-Smartphone

- Android 7.1 „Nougat“
- Android 8 „Oreo“

Hardware Requirements

RECOMMENDATION FOR SYSTEM EXPANSION

Server

- Active users: 50
- CPU: 4 cores, 3GHz
- Free Memory: 2 GB
- Free Hard Disk Space: 1 GB
- Network: 1 Gbit/s

Windows Desktop

- CPU: 2 cores, 2GHz
- Free Memory: 150 MB
- Free Hard Disk Space: 300 MB
- Network: 100 Mbit/s

SOFTWARE VIRTUALISIERUNG

Server

- Microsoft Hyper-V
- Citrix XenServer
- vmware vsphere ESXi Hypervisor

Desktop

- Microsoft Remote Desktop Services
- Citrix XenApp/XenDekstop (mit HDX)
- VMware Horizon (VDI)

Trial 45 days without registration

estos.com