

## Supported Telephony Functions

### ProCall 6.2 Enterprise Windows Client V 6.2.0

PBX: **Unify OpenScape Business**  
 PBX Version: **V2**  
**ECSTA for OpenScape Business** 5.0.6.164

Action	TAPI	SIP
Dial	✓	✓
Hang up	✓	✓
Answer Call	✓	✓
Hold Call	✓	✓
Call Back	✓	✓
Reject Call	✓	✓
Forward Call (without answering)	✓	✓
Forward Call (after answering)	✓	✓
Setup Consultation Call	✓	✓
Toggle	✓	✓
Connect Consultation Call	✓	✓
Initiate Second Call (e.g. from Hold)	✓	✓
Accept Second Call	✓	✓
Reject Second Call	○	✓
Forward Second Call (without answering)	✓	✓
Forward Second Call (after answering)	✓	○
Create Conference Call (3 Participants) *	✓	✓
Add further Participant to Conference Call	✓	□
Remove Participant from Conference Call	◇	□
<u>Pickup Call:</u>		
• TAPI - TAPI	✓	—
• TAPI - SIP via Feature Code	○	—
• SIP - TAPI	—	✓
• SIP - SIP via Feature Code	○	○
DTMF	✓	✓
Dial Ringing Tone	◇	◇
<u>Call Forwarding</u>		
• provided by PBX via TAPI	✓	○
• via Feature Code	✓	○
• provided by UCServer**	—	✓
Do Not Disturb (via Presence)*	✓	✓
Do Not Disturb (via Line)*	✓	✓

\*unsupported with MULAP group, \*\*Call forwarding provided by UCServer adjustable for:all/internal/external/all, always/at busy

- ✓ Function available
- Available/Function planned/Realization
- Not relevant
- Not applicable due to technical limitations
- ◇ Function not tested. Full tests are pending

Supported Functions for SIP-Lines in Mobile Apps for connection via UCConnect:

Action	Android	iOS
Dial	✓	✓
Hang up	✓	✓
Answer Call	✓	✓
Reject (without answering)	✓	✓
Second Call on SIP Line	Busy Line for Caller	Busy Line for Caller
Incoming Call on SIP Line while active mobile phone Call		
<ul style="list-style-type: none"> <li>• Answer call</li> </ul>	<input type="checkbox"/>	<input checked="" type="checkbox"/> Mobile Call on hold
<ul style="list-style-type: none"> <li>• Reject</li> </ul>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Incoming mobile phone Call while active SIP Line Call:		
<ul style="list-style-type: none"> <li>• Answer call</li> </ul>	<input checked="" type="checkbox"/> SIP Line Call is terminated	<input checked="" type="checkbox"/> SIP Line Call on hold
<ul style="list-style-type: none"> <li>• Reject</li> </ul>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
DTMF	✓	✓
Do Not Disturb (via Line)	✓	✓

\* Depending on the functions of the network provider

**Legal Information / Imprint**

Copyright estos GmbH. All rights reserved.

The information contained in this document reflects the state of knowledge at the time the document was created. Errors and subsequent alterations are reserved.

Not all functions are available in every system environment and may depend e.g. on PBX configuration.

estos GmbH rejects any liability for damage caused by the direct or indirect use of this document.

All brand and product names quoted are trademarks or property of their respective owners.

estos GmbH, Petersbrunner Str. 3a, 82319 Starnberg, Germany

[info@estos.de](mailto:info@estos.de)

[www.estos.de](http://www.estos.de)