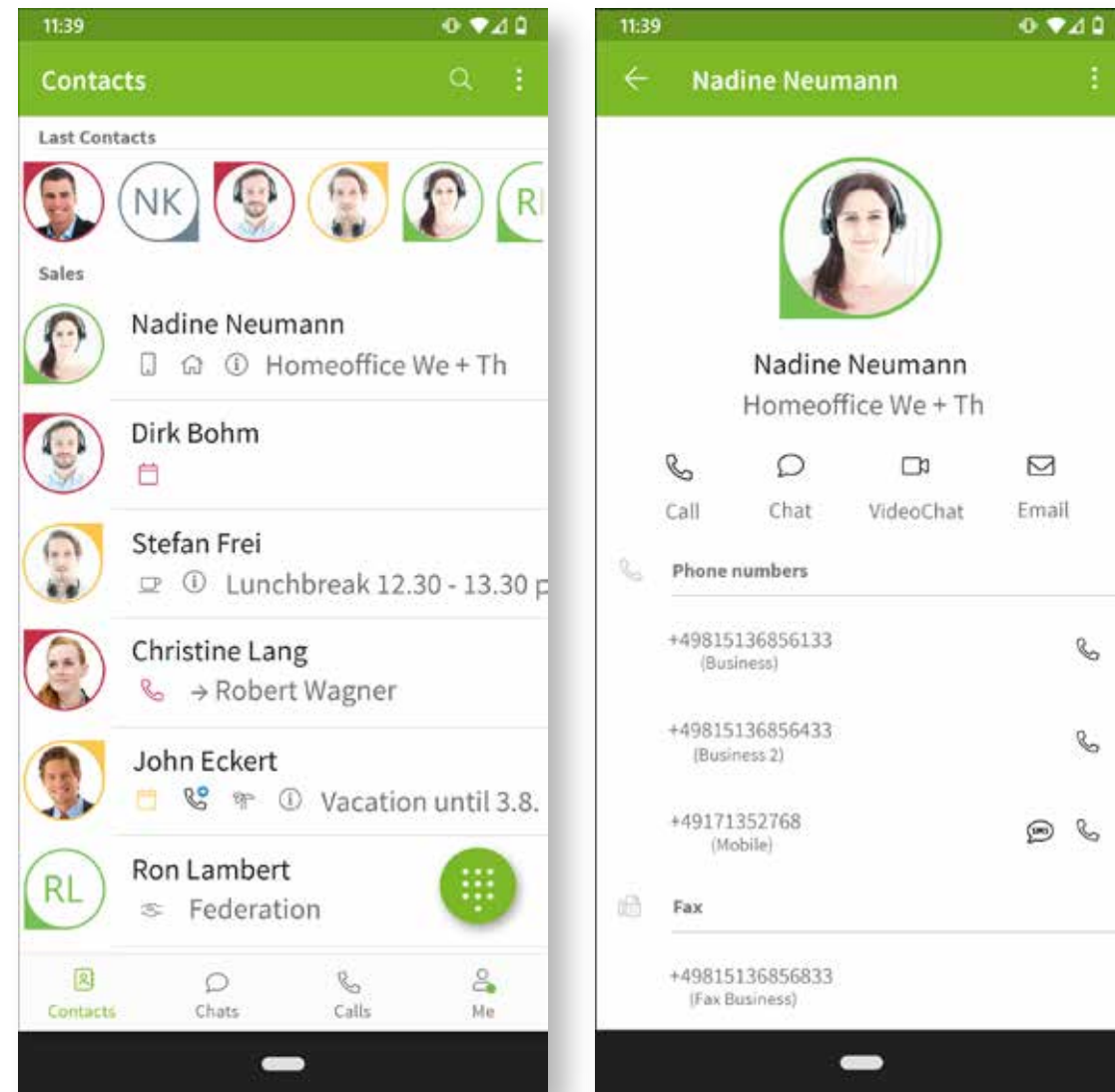


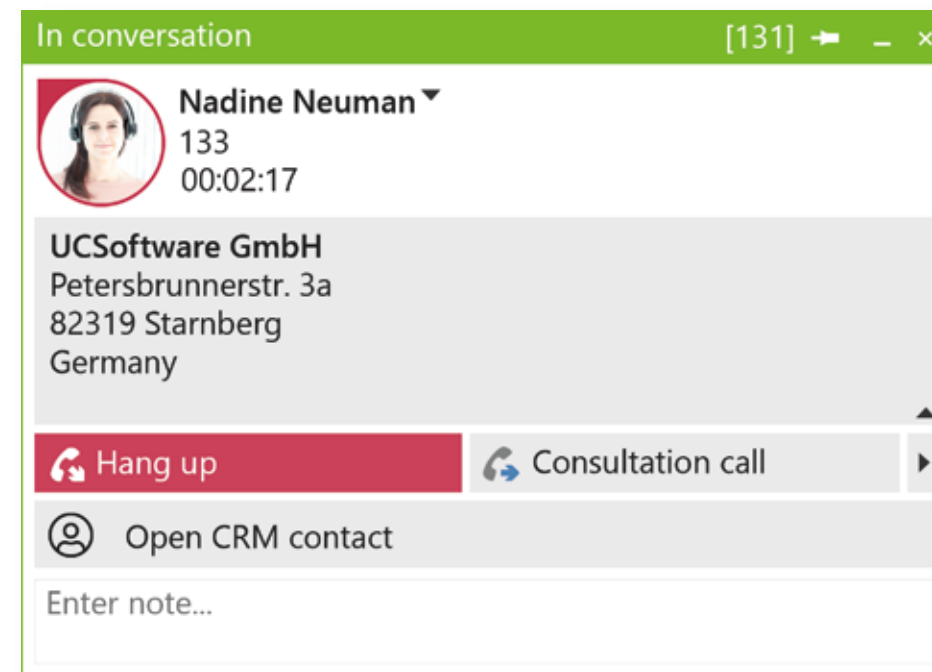
# Unified Communications & CTI with ProCall Enterprise

## Employee on the road

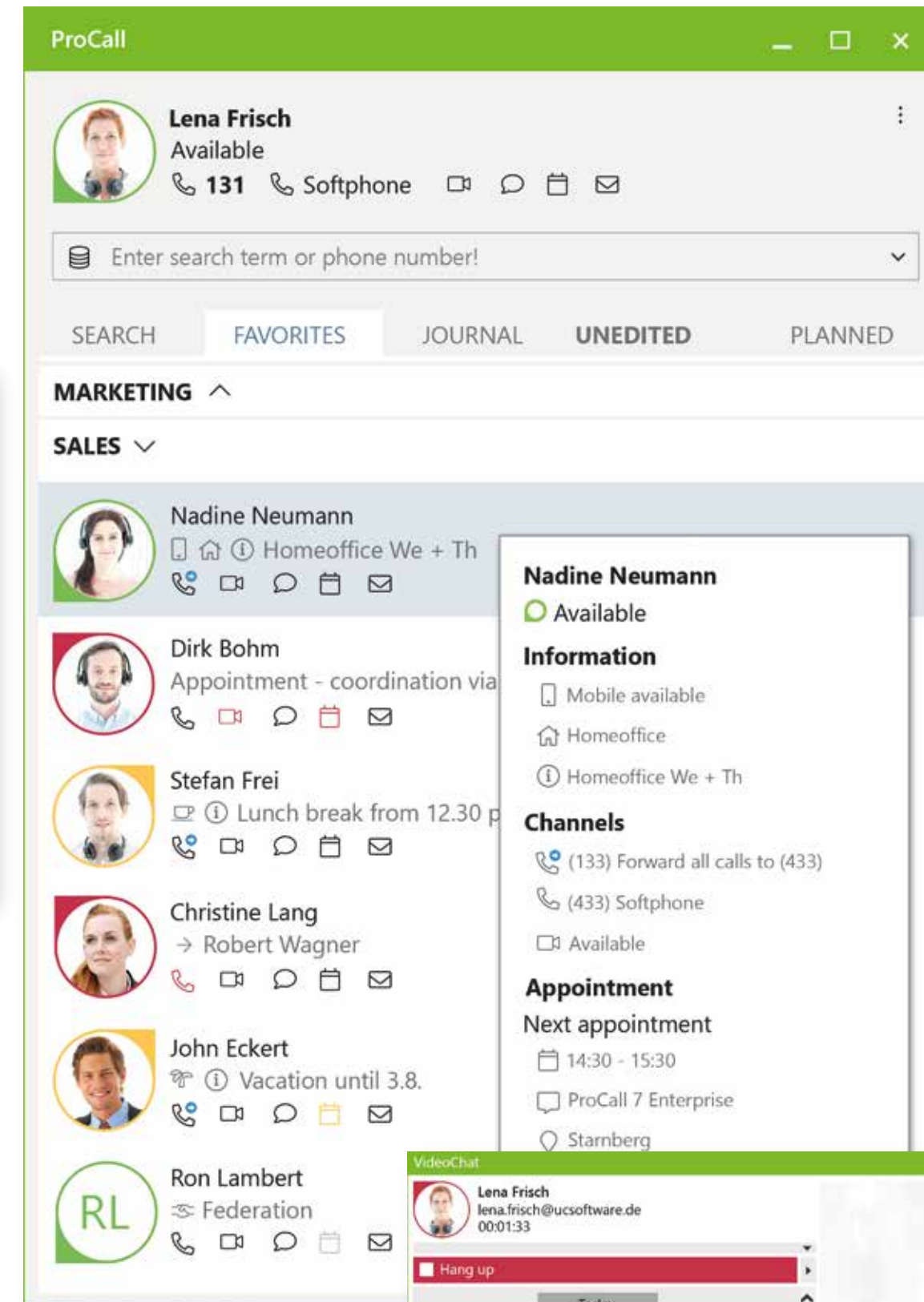


ProCall Mobile Android App

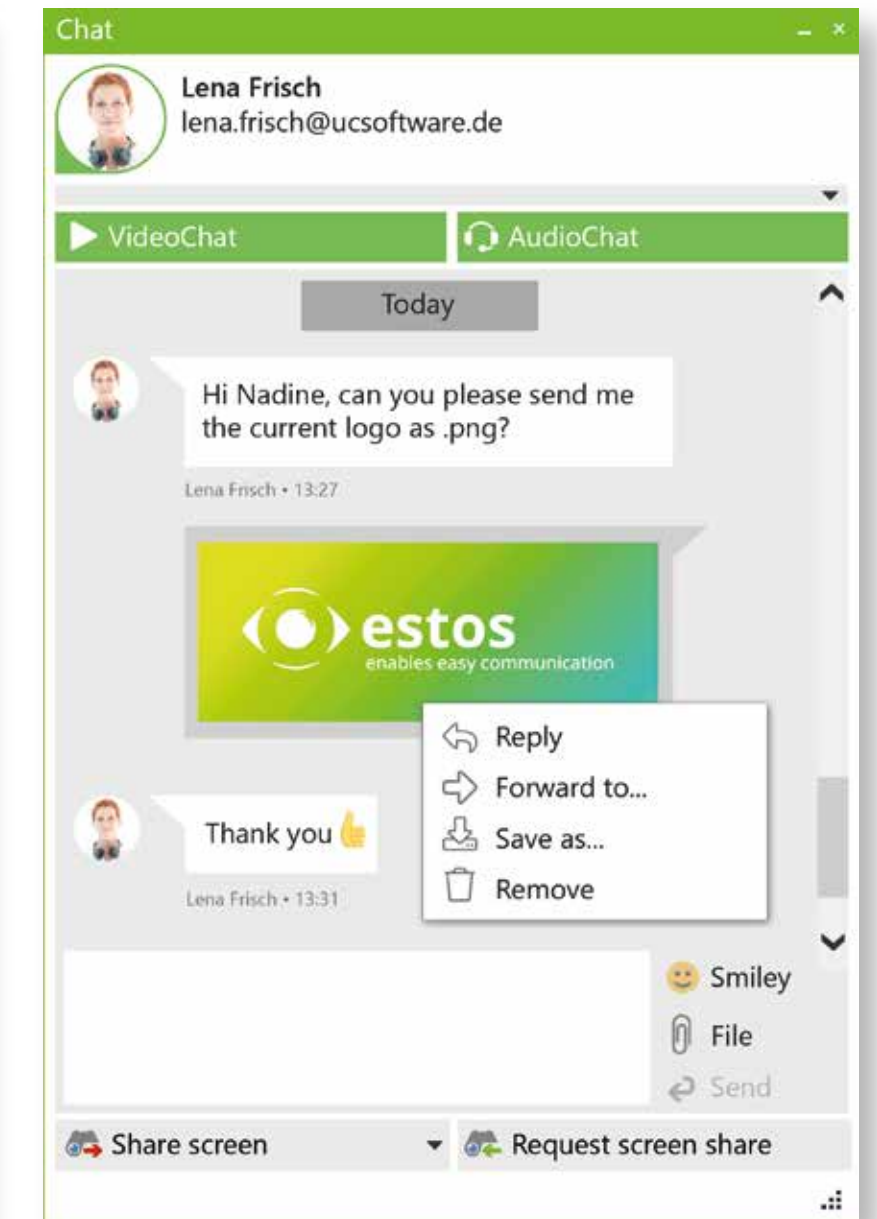
## Employee at headquarter or homeoffice



Conversation window Telefonie or SIP

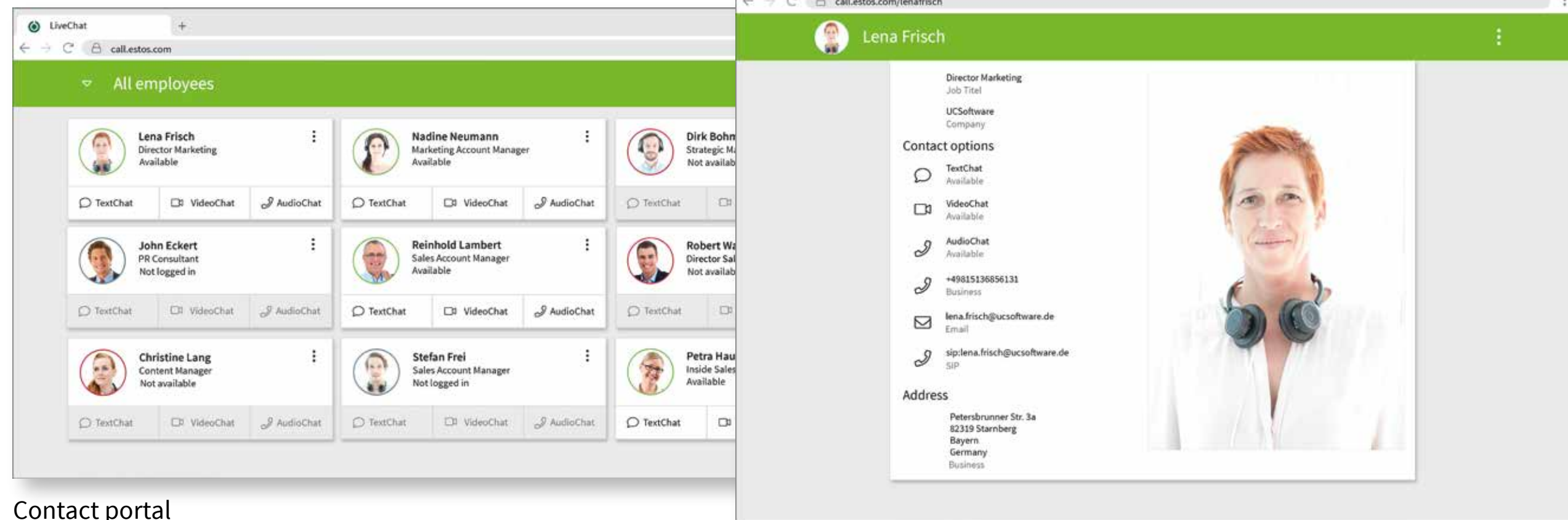


Favorite view with Tooltip



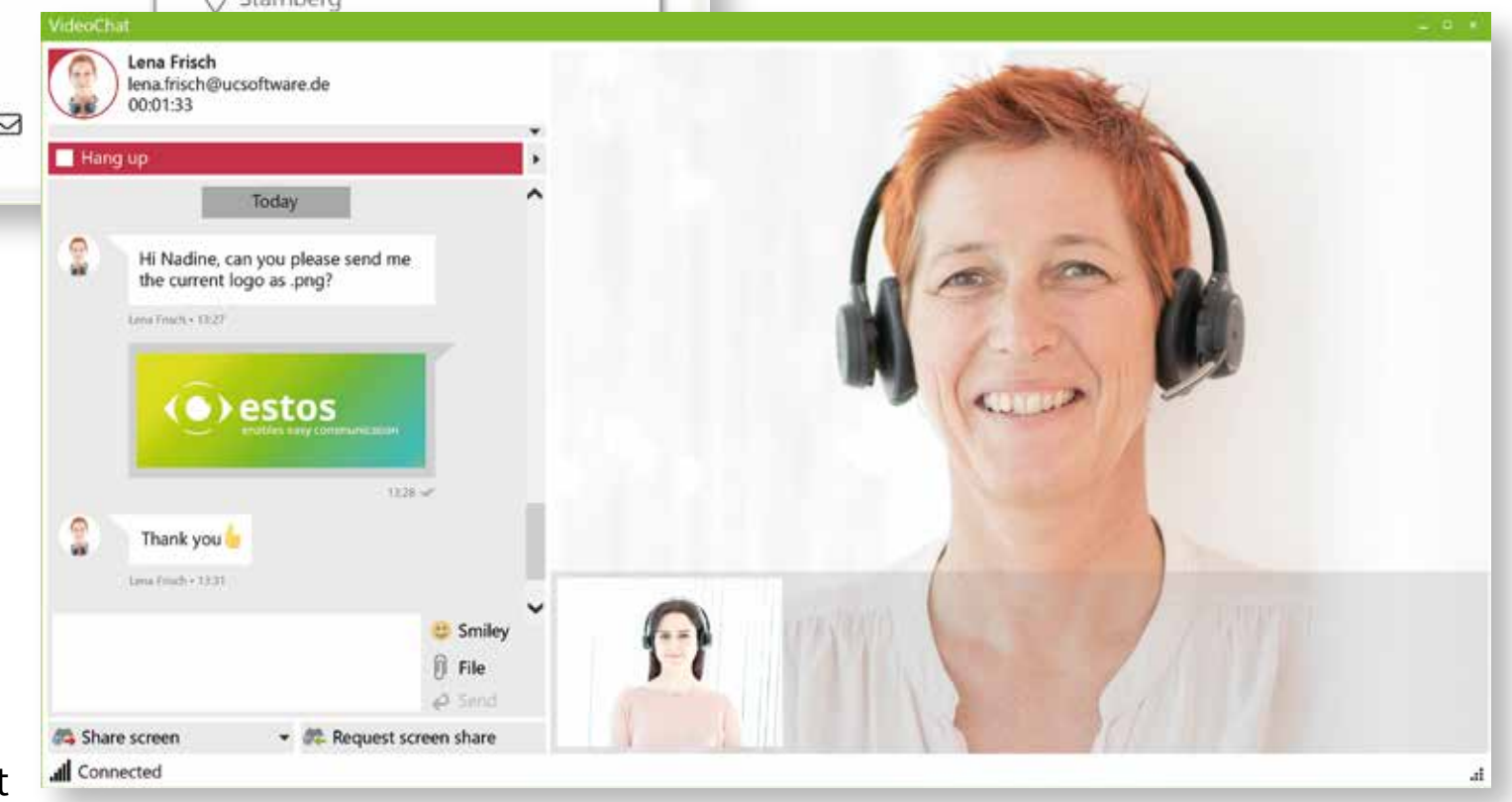
TextChat

## Sales Lead | client | partner










Contact portal

Multi-media business card



VideoChat

## The most important functions of ProCall Enterprise

-  **Computer Telephony Integration (CTI)**  
CTI simplifies your day-to-day work steps and reduces sources of error. The telephone is controlled by the PC.
-  **Softphone Functions (SIP)**  
The integrated SIP compatible softphone allows employees to talk directly over the PC. Uncomplicated and safe, even on the move.
-  **Audio/Video Communication (WebRTC)**  
Based on the internet technology WebRTC (Real Time Communication), you benefit from easy face-to-face communication regardless of distance.
-  **Contact Portal/Multimedia Business Card**  
The company website becomes the medium of interaction for your customer. With text, audio and audio/video chats. Cloud-ready thanks to estos UCConnect.
-  **Screen Sharing**  
The simple screen sharing allows you to view and work on documents with your call partner.
-  **Federation**  
Networking via federation allows you to securely exchange information beyond your company's borders.
-  **Integration with Bluetooth**  
In addition to CTI for your desktop phone, ProCall Enterprise also offers CTI functions for smartphones and Bluetooth enabled mobile phones. As simple as in a car.

-  **Instant Messaging (Chat)**  
Easily share text messages with colleagues or customers, or pass on important information quickly and straight away.
-  **Presence Management**  
View your colleagues' availability at a glance and choose the appropriate communication method.
-  **Business Process Integration (CEBP)**  
Go one step further and integrate the communication functions into your company's business processes. This creates added value.
-  **Unified Messaging Integration**  
Integrate Unified Messaging Services such as fax, voice mailbox, and SMS text messaging into ProCall Enterprise for additional communication functions. With ixi-UMS Business.
-  **MultiSite**  
Connect different office locations to the same UCServer. Presence and contact information can be viewed across branches.
-  **MultiVendor**  
Integrate different telephone systems from various manufacturers into one application, whether from the cloud or on the premises.
-  **MultiDevice**  
MultiDevice means that ProCall Enterprise is platform-independent and device-spanning, and also offers native clients for macOS, iOS and Android.

# Unified Communications & CTI with ProCall Enterprise

