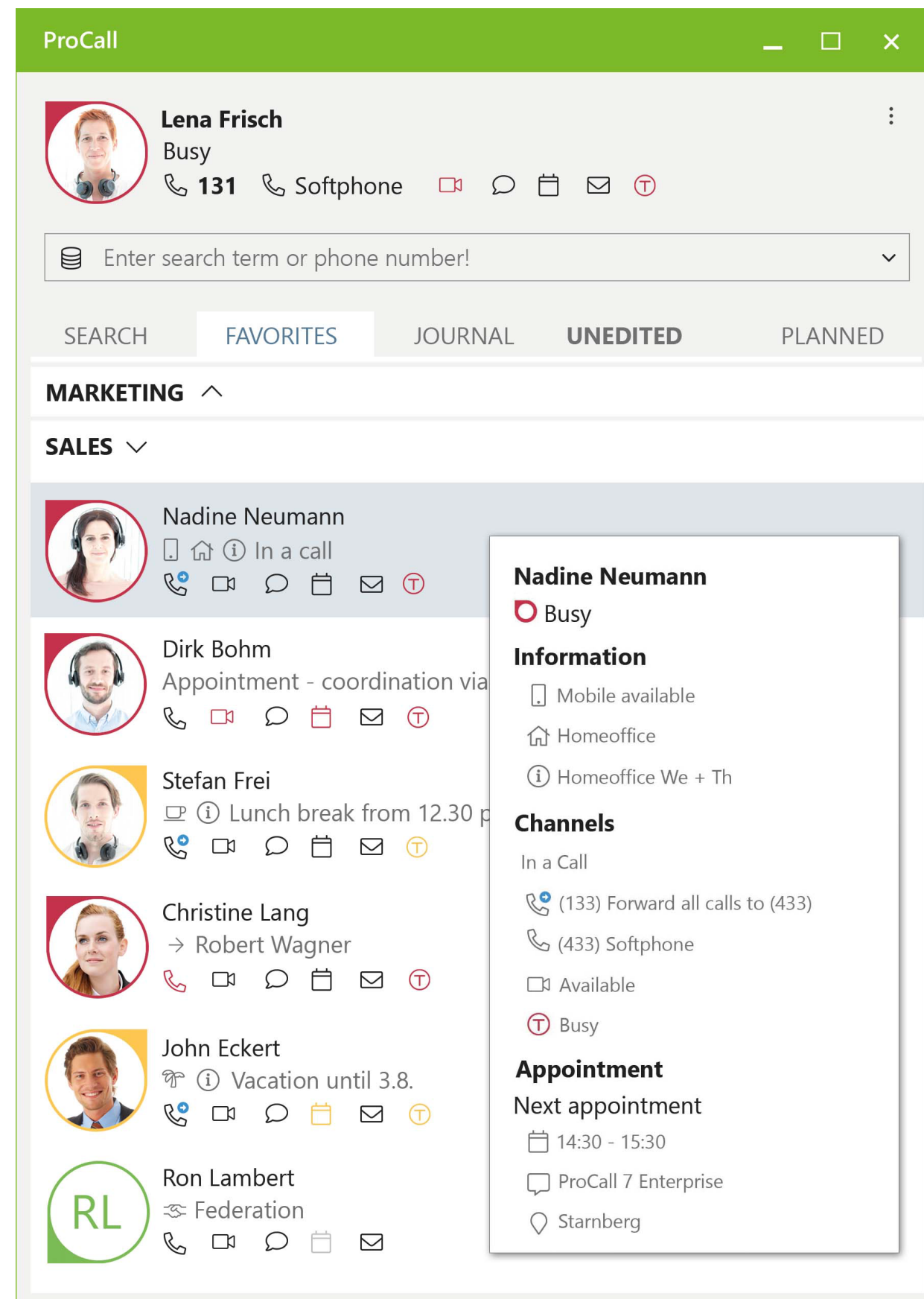


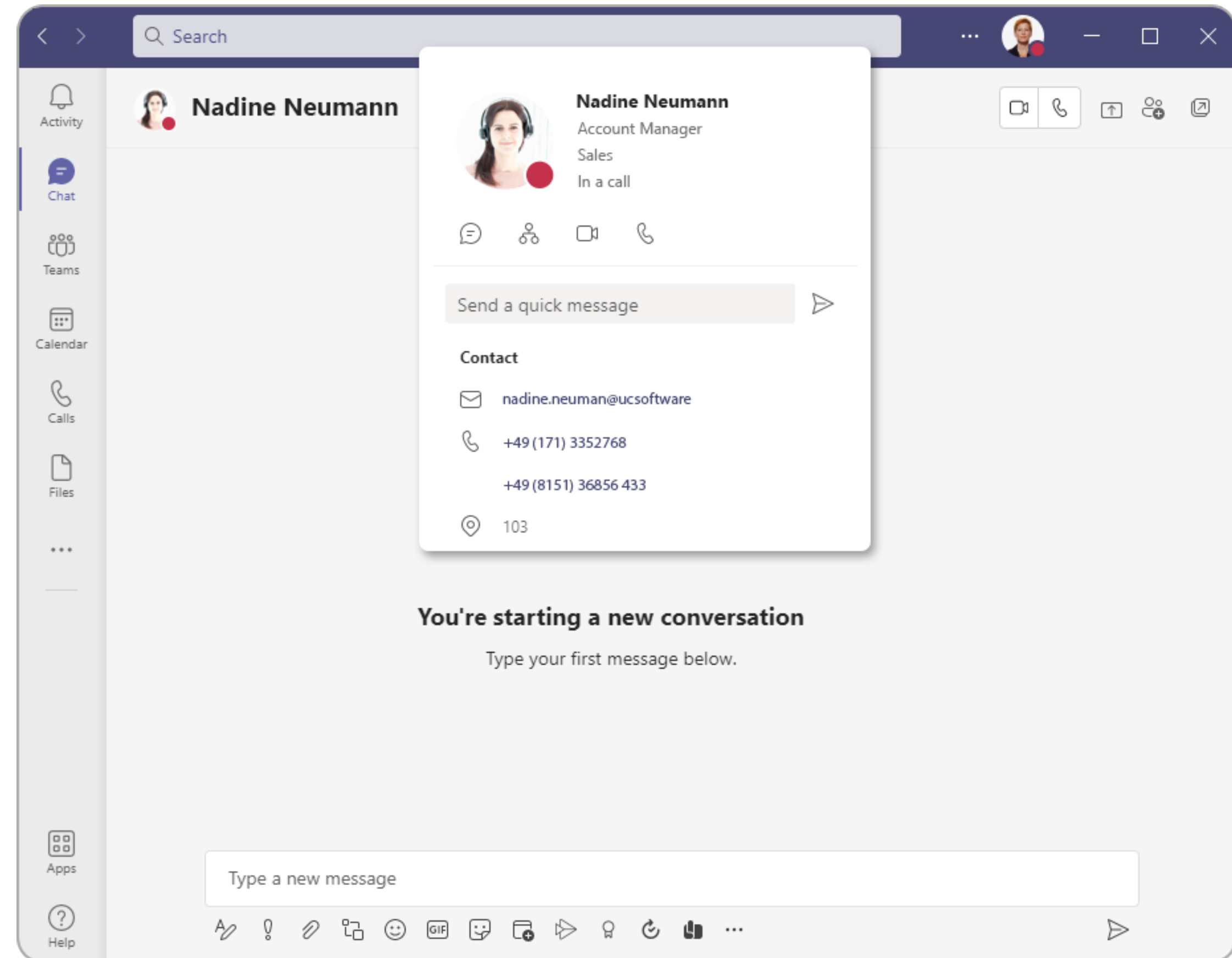


ProCall Enterprise Presence matching with Microsoft Teams

ProCall Enterprise Client

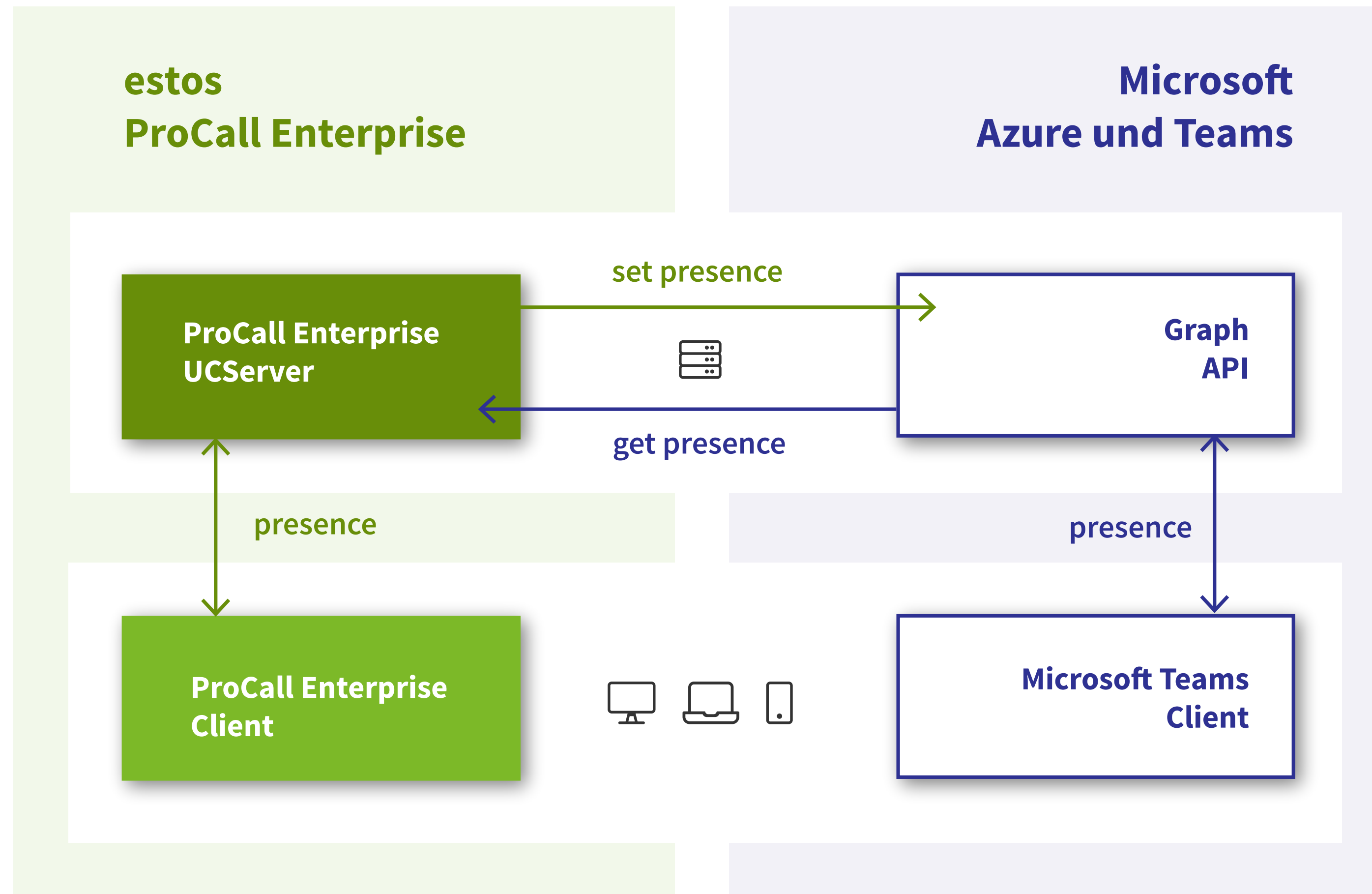


Microsoft Teams Client





ProCall Enterprise Presence matching with Microsoft Teams





ProCall Enterprise Presence matching with Microsoft Teams

Presence matching ProCall Enterprise in the direction of Microsoft Teams

Presence ProCall Enterprise	Microsoft Teams Icon	Presence Microsoft Teams
Manual change of Presence in ProCall Enterprise		
Present	<i>no change</i>	<i>no change in presence</i>
Busy	<i>no change</i>	<i>no change in presence</i>
Do not disturb	<i>no change</i>	<i>no change in presence</i>
Inactiv	<i>no change</i>	<i>no change in presence</i>
Absent	<i>no change</i>	<i>no change in presence</i>
Unknown	<i>no change</i>	<i>no change in presence</i>
Presence change through communication in ProCall Enterprise		
phone call, Audio/Videochat	<i>in a call</i>	<i>Busy</i>
ProCall Meetings	<i>in a call</i>	<i>Busy</i>
Screen sharing	<i>in a call</i>	<i>Busy</i>
Presence change through appointment in ProCall Enterprise - Microsoft 365		
Appointment (available)	<i>Present</i>	<i>Available</i>
Appointment (busy)	<i>Busy</i>	<i>Busy</i>
Appointment (absent)	<i>Absent</i>	<i>Absent</i>
Presence change through appointment in ProCall Enterprise - calendar integration		
Appointment (available)	<i>no change</i>	<i>no change in presence</i>
Appointment (busy)	<i>no change</i>	<i>no change in presence</i>
Appointment (absent)	<i>no change</i>	<i>no change in presence</i>

Presence matching Microsoft Teams in the direction of ProCall Enterprise

Presence Microsoft Teams	Microsoft Teams Icon	Presence ProCall Enterprise
Manual change of Presence in Microsoft Teams		
Available	Present	<i>no change in presence</i>
Busy	Busy	<i>no change in presence</i>
Do not disturb	Do not disturb	<i>Do not disturb</i>
Be right back	Absent	<i>no change in presence</i>
Display as absent	Absent	<i>no change in presence</i>
Display as offline	Unknown	<i>no change in presence</i>
Presence change through communication in Microsoft Teams		
1:1 phone call or video chat	In a call	<i>Busy</i>
In a meeting	In a call	<i>Busy</i>
Screen sharing	Do not disturb	<i>Do not disturb</i>
Presence change through appointment in Microsoft Teams - Microsoft 365		
Appointment (available)	Present	<i>No direct impact, these are displayed via Outlook integration</i>
Appointment (busy)	Busy	
Appointment (absent)	Absent	
Präsenzwechsel durch Termin in Microsoft Teams - Kalenderintegration		
No calendar integration possible in Microsoft Teams other than Microsoft 365		