



AGENDA

Workshop for estos Business Partner

Unified Communications and CTI with the new estos ProCall 5 Enterprise

09:00 - 17:00

Requirements for the workshop:

ICT basic skills, basic computer skills, based on the Windows operating systems. For the practical exercises, each participant needs a laptop with an Ethernet connection, Windows operating system (Windows 7 or 8) and installed Outlook (version 2007 or higher).

Overview estos portfolio

Insight into the installation, configuration and operation of the estos products:

- ECSTA 4 Series
- 5 ProCall Enterprise (UC server and client ProCall)
- MetaDirectory 3.5 Standard, Professional and Enterprise

Content:

Drivers & Middleware

- Products / opportunities / MutiSite - Multivendor
- ECSTA series: estos TAPI driver as a better alternative to the manufacturer's products
- Practice: installation / configuration of ECSTA

UC and CTI solution:

- ProCall Enterprise
- The product - Basics and Highlights
- Info about Federation Service with SIP / SIMPLE and XMPP
- Learn more about Business Process Integration with Enterprise ProCall
- New: WebRTC, Bluetooth, simplified location settings
- Practice: installation / configuration of server / client

LDAP and Directory Services:

- MetaDirectory Basics
- Connection to UC Server with existing databases and directory

ProCall Mobile:

- Basics / DMZ
- Create a certificate itself in IIS7
- Installation of Mobile Service
- Connection of ProCall Mobile Apps at UC Server

Final test:

- Certificate "estos Business Partner" after successful completion of test (rate 80%)
- Each participant (max. 1 per company) receives after successful completion of a test 5 users ProCall 5 Enterprise free for personal use.

Referent:

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