

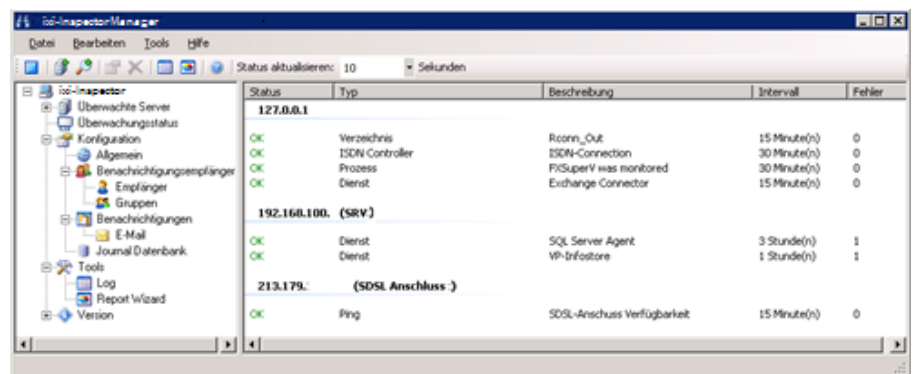
ixi-UMS Enterprise Inspector – Monitoring Tool

Monitor ixi-UMS Enterprise services and directories

Anyone who manages a unified messaging system wants to ensure the proper functionality of the system. In order to provide high availability, it is important that necessary measures can be promptly taken in the event of exceptional situations. For this purpose, the monitoring tool ixi-Inspector is available for the ixi-UMS Enterprise unified messaging software. Generally, essential ixi-UMS Enterprise processes can be monitored and corresponding messages can be issued.

The following can be monitored:

- ixi-UMS Services
- ixi-UMS Processes
- ixi-UMS Directories
- ixi-UMS Protocols



Status	Typ	Beschreibung	Intervall	Fehler
OK	Verzeichnis	Rconn_Out	15 Minute(n)	0
OK	ISDN Controller	ISDN-Connection	30 Minute(n)	0
OK	Prozess	FXSuperV was monitored	30 Minute(n)	0
OK	Dienst	Exchange Connector	15 Minute(n)	0
192.168.100. (SRV)				
OK	Dienst	SQL Server Agent	3 Stunde(n)	1
OK	Dienst	WP-Infostore	1 Stunde(n)	1
213.179. (SDSL-Anschluss)				
OK	Ping	SDSL-Anschluss Verfügbarkeit	15 Minute(n)	0

Possible actions

- End the process
- Restart the computer
- Generate e-mail (sending fax, voice and SMS messages via ixi-UMS Enterprise also possible)
- Entry in the EventLog
- Restart service
- Play sound
- Generate Net Message
- Run any programs

Queue bottlenecks can be determined by means of directory and file monitoring. Monitoring takes place via defined rules. For example, the number and duration of jobs in a directory can be monitored. Furthermore, the ixi-Inspector can check whether the rendering and kernel processes of the unified messaging software work without problems.

If exceptional conditions are detected in the ixi-UMS Enterprise System, the ixi-Inspector performs predefined actions. So, for example, a backup of the current status of the ixi-UMS Enterprise system can be specified by copying the appropriate files. This facilitates problem analysis afterwards. Individual ixi-UMS Enterprise system services can be restarted automatically. Notification with detailed information can be sent to the administrator by e-mail, network message, SMS or Windows EventLog.



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Languages:

German, English

Installation requirements

Microsoft Windows operating system:

- Windows Server 2016
 - Windows Server 2012/2012R2 (32/64-bit)
 - Windows Server 2008R2 (64-bit)
 - Windows 10 (32/64-bit)
 - Windows 8.1 (32/64-bit)
 - Windows 7 SP1 (32/64-bit)
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- Virtualization: VMware, CITRIX XenServer, Hyper-V
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- Terminal Server compatible:
CITRIX XenApp/Presentation Server/MetaFrame, Windows Terminal Server

Versions:

ixi-Inspector Limited Edition (to monitor a maximum of 12 resources)

ixi-Inspector Unlimited Edition (to monitor any number of resources)

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