



# ProCall One R2

## Release Notes

Version 5.1.103.40742



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## Document history

Version	Date	Author	Changes
1	15.02.2016	Thomas Pecher-Wagner	Preparation 5.1.30.38891 (alpha)
1.1	23.03.2016	Thomas Pecher-Wagner	Preparation 5.1.101.39760 (beta)
1.2	05.04.2016	Thomas Pecher-Wagner	Preparation 5.1.101.39917 (beta)
2	25.05.2016	Thomas Pecher-Wagner	Preparation 5.1.103.40742 (GA)

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# 1 Information about the publication

## 1.1 Notes and Known Issues

### 1.1.1 Microsoft® Outlook Click-to-Run Installationen.

Unfortunately, Click-to-Run installations aren't supported because there is no support for "extended MAPI for third party applications". Further information: <https://support.microsoft.com/en-us/kb/981242>

### 1.1.2 TerminalServer and Basis Licenses.

When using/installing the software in the Terminal Server mode, you have to enter the basic-license manually.

### 1.1.3 Third Party TAPI Drivers

Please note that we can not provide support for TAPI third-party drivers. ProCall One R2 requires a working TAPI driver.

## 1.2 Discontinued

### 1.2.1 Microsoft® Operating Systems

The support of Microsoft Windows® XP, Windows Vista and Windows® Server 2003 is obsolete. ProCall One R2 can't be used on these operating systems anymore.

Also, Windows 7, 8 and Server 2008 aren't supported by Microsoft anymore. ProCall on these systems are supported only limited by estos.

## 1.3 Releases

### 1.3.1 SmartPhones und Handys

Find a list of tested SmartPhones or cellphones, which can be connected via Bluetooth to ProCall One R2 at the Web:

<https://www.estos.de/produkte/procall/systemvoraussetzungen>

## 1.4 Modified / new features

### 1.4.1 ProCall Enterprise 5.1.103.40742

POTWO-114	ProCall One R2 - translations Italian
POTWO-113	ProCall One R2 - translations Dutch
POTWO-112	ProCall One R2 - translations French
POTWO-111	ProCall One R2 - translations English

### 1.4.2 ProCall Enterprise 5.1.30.38891

POTWO	Journal Bowser
POTWO	Connection EWS (Office 365)
POTWO	Custom tabs
POTWO	Multilingual application (de, en)
POTWO	SmartPhone Integration via Bluetooth
POTWO-23	Dial area codes via projects pins

## 1.5 Fixed bugs and problems

### 1.5.1 ProCall Enterprise 5.1.103.40742

POTWO-163	Via taskbar, presence can be changed in Pone R2.
POTWO-162	Changing the default settings are not saved
POTWO-155	Click2Dial with tel: not working
POTWO-139	UI / Help abnormalities en-US
POTWO-125	ProCall not recognize the line
POTWO-76	PC one installs itself in the registry 2 times
POTWO-74	Remove Local DATEV Replicator
POTWO-73	Groupware integrations can not be disabled
POTWO-69	ephone.exe must be stored in the installation directory under Support Files
POTWO-65	Filters for the destination number when forwarding with inquiry needs to be changed
POTWO-62	Display shifts in one another
POTWO-61	Menu items do not fit in the settings together
POTWO-60	Location settings need to be revised
POTWO-59	Settings for the monitor to be removed.
POTWO-57	Actions need to be revised
POTWO-56	Journal entries can not be deleted
POTWO-55	Filters at "add contact" must set to "All"
POTWO-54	Chat settings already there

### 1.5.2 ProCall Enterprise 5.1.101.39917

POTWO-152	License is not saved
POTWO-151	Different information about system requirements
POTWO-136	Crash when EWS is to be configured
POTWO-142	If Outlook and Windows Apps Integration is enabled, the Outlook should be selected as a data source for appointments
POTWO-143	Note refers to multi-user solution
FIVE-2711	Hide detection of compromised and multiply bound licenses

### 1.5.3 ProCall Enterprise 5.1.101.39760

POTWO-134	SMS delivery from Pone R2 does not work.
POTWO-133	Line name in the Journal does not match the actual line name match
POTWO-132	revise SMS
POTWO-131	Alerts for SMTP server too complicated
POTWO-130	Action "after X minutes idle" does not work
POTWO-129	Planned calls, errors in administration
POTWO-128	Presence and Events Calendar icon does not agree with calendar match
POTWO-127	Actions do not remain active after restart of pone
POTWO-126	Bluetooth Handsfree driver cannot be installed
POTWO-125	ProCall does not recognize the line
POTWO-124	ensure Upgrade Path
POTWO-123	Uninstalling the application does not terminate the current software
POTWO-122	Acquisition of FIVE-2505 in One installer
POTWO-120	Uninstall is running Outlook leads to warning
POTWO-52	Aligning assistance necessary

### 1.5.4 ProCall Enterprise 5.1.30.38891

POTWO-118	Setting up IBM Notes leads not to enter the workplace setup
POTWO-110	EWS profile goes to clicking OK lost

POTWO-107	Text cut off in one of the Setup dialogs
POTWO-105	Parent Item 'integration "does not display its Children on the right-side
POTWO-104	Order installation dialogs incorrectly
POTWO-102	Missing name of a 'Configured Data Source'
POTWO-101	Configuring MS Exchange Server at 'Unchecked checkbox' possible
POTWO-100	Check language changes at the first start
POTWO-97	Windows Contacts cannot be disabled in the Calendar Integration
POTWO-96	Windows profile picture is not loaded automatically after change
POTWO-94	Wizard after the installation does not go in the foreground and is not visible in the taskbar
POTWO-93	Country in the site is not taken
POTWO-92	In the dialog box when you uninstall a part of the sentence is missing.
POTWO-91	EWS / .NET add-ins are not registered with-in installation
POTWO-86	Contacts are blocked
POTWO-81	Bluetooth Integration not working
POTWO-79	In the location settings just Germany is chooseable
POTWO-78	Test license not downloadable
POTWO-77	minor things in Installation
POTWO-76	PC one installs itself in the registry 2 times
POTWO-73	Groupware integrations cannot be disabled
POTWO-72	Busylight functional for pone R2
POTWO-69	ephone.exe must be stored in the installation directory under Support Files
POTWO-67	When uninstalling pone R2 settings are not deleted
POTWO-63	Customize Journal Browser for Phone R2
POTWO-62	Display shifts into another
POTWO-61	Menu items do not fit in the settings together
POTWO-60	Location settings need to be revised
POTWO-58	Pone starts at Win-registration nevertheless it is turned off.
POTWO-57	Actions need to be revised
POTWO-56	Journal entries cannot be deleted
POTWO-55	Filters must add at contact are set to "All"
POTWO-48	New name for ProCall One ("ProCall One R2")
POTWO-47	System information is not correct in the experts
POTWO-45	Pone functional without input license
POTWO-36	Outlook 2010 32bit integration not working
POTWO-35	Logging to single folder
POTWO-33	Customize license dialog for ProCall One
POTWO-31	License request before the line selection
POTWO-30	Set Firewall Exclusions during Setup
POTWO-22	Linking app using for some points in the settings wrong
POTWO-8	ProCall One Upgrade licenses will not work with ProCall 2.2 Business
POTWO-6	Tobit contact to open Edit opens the wrong contact
POTWO-80	POTWO-89 Lotus Notes and Tobit David cannot be disabled in the settings
POTWO-75	POTWO-89 IBM Notes nonfunctional
POTWO-43	POTWO-41 remove reference to user management in store
POTWO-42	POTWO-41 Note Text in the MAI on existing PCE installation.
POTWO-40	POTWO-41 Display of users' pc one "as the creator of planned calls unsuitable
POTWO-39	POTWO-41 Disabling "Windows Start application" is not taken during installation

## 1.6 Improvements

### 1.6.1 ProCall Enterprise 5.1.103.40742

POTWO-83	POTWO-89 Outlook integration works, but it is disabled
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POTWO-108	ticket hins focusing. Translation deficiencies
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## 1.6.2 ProCall Enterprise 5.1.30.38891

POTWO-89	edit Groupware Integration Page
POTWO-70	Choice of favorites, double click not working
POTWO-50	Help Customization
POTWO-49	Splash Screen for ProCall One R2
POTWO-32	If no TAPI lines are found, should the user be made clear what to do.
POTWO-3	Certain internal no. Do not log / door opener no email in the absence
POTWO-1	CLONE - Feature Request - note "Missed call" when not lifting
POTWO-51	Welcome Home image for help.
POTWO-38	Log files Consolidate and clean
POTWO-37	cleanup
POTWO-34	Language settings
POTWO-29	GUI revise
POTWO-28	Location setting in the config (setup mode)
POTWO-27	Create Help
POTWO-25	ProCall One persists no lines when they are canonically signaled by TSP



## 2 Upgrade Process

### 2.1 Upgrade from ProCall One R1

No other preparation is required.

Unpack the ZIP archive and run the installation package from *ProCall\_One\_R2\_.msi*

### 2.2 Worst Case – first aid

In case of a serious problem, please contact immediately our technical support.

Do you have an upgrade performed and found serious problems, you can select the following option:

*Silent uninstall:*

Uninstall version R2 and reinstall version R1.

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