

Supported Telephony Functions

ProCall 6.2 Enterprise Windows Client V 6.2.0

PBX: Alcatel OnmiPCX Enterprise

PBX Version: R 11.2.2 ECSTA for Alcatel OmniPCX 5 5.0.6.116

Action	TAPI	SIP
Dial	√	ď
Hang up		 ✓
Answer Call	√	<u> </u>
Hold Call	√	<u> </u>
Call Back	✓	<u> </u>
Reject Call	0	 ✓
Forward Call (without answering)	 ✓	 ✓
Forward Call (after answering)	0	0
Setup Consultation Call		
Toggle		₫
Connect Consultation Call	\square	₫
Initiate Second Call (e.g. from Hold)	 ✓	₫
Accept Second Call	 ✓	₫
Reject Second Call	0	₫
Forward Second Call (without answering)	 ✓	₫
Forward Second Call (after answering)	0	0
Create Conference Call (3 Participants) *		
Add further Participant to Conference Call		
Remove Participant from Conference Call	♦	
Pickup Call:		
TAPI - TAPI	\square	_
TAPI - SIP via Feature Code	0	_
SIP - TAPI	_	₫
SIP - SIP via Feature Code	 ✓	₫
DTMF	 ✓	₫
Dial Ringing Tone	◊	_
<u>Call Forwarding</u>		
provided by PBX via TAPI	 ✓	0
via Feature Code	 ✓	₫
provided by UCServer*	_	<u> </u>
Do Not Disturb (via Presence)	 ✓	V
Do Not Disturb (via Line)		 ✓
*Call forwarding provided by HCC orner adjustable for		

^{*}Call forwarding provided by UCServer adjustable for: internal/external/all, always/at busy

√	Function available
	Available/Function planned/Realization
_	Not relevant
0	Not applicable due to technical limitations
\Diamond	Function not tested. Full tests are pending

ProCall 6.2 Enterprise Mobile Apps V 6.2.0

Supported Functions for SIP-Lines in Mobile Apps for connection via UCConnect:

Action	Android	ios
Dial	V	\checkmark
Hang up	V	I
Answer Call	V	I
Reject (without answering)	V	
Second Call on SIP Line	Busy Line for Caller	Busy Line for Caller
Incoming Call on SIP Line while active mobile phone Call		
Answer call		☑ Mobile Call on hold
Reject		V
Incoming mobile phone Call while active SIP Line Call:		
Answer call	☑ SIP Line Call is terminated	☑ SIP Line Call on hold
Reject	V	V
DTMF	V	v
Do Not Disturb (via Line)	V	√

^{*} Depending on the functions of the network provider

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