

Supported Telephony Functions

ProCall 6.2 Enterprise Windows Client V 6.2.0

PBX: Alcatel-Lucent OXO Connect

PBX Version: R 22
ECSTA for Alcatel OmniPCX 5 5.0.6.116

Action	TAPI	SIP
Dial	√	√
Hang up	✓	√
Answer Call	√	√
Hold Call	√	√
Call Back	 ✓	√
Reject Call	 ✓	 ✓
Forward Call (without answering)	 ✓	√
Forward Call (after answering)	 ✓	0
Setup Consultation Call		 ✓
Toggle	 ✓	 ✓
Connect Consultation Call	I	I
Initiate Second Call (e.g. from Hold)	I	
Accept Second Call	✓	I
Reject Second Call	√	
Forward Second Call (without answering)	d	
Forward Second Call (after answering)	0	0
Create Conference Call (3 Participants) *	✓	√
Add further Participant to Conference Call	✓	
Remove Participant from Conference Call	◊	
Pickup Call:		
TAPI - TAPI	✓	_
TAPI - SIP via Feature Code	√	_
SIP - TAPI	_	√
SIP - SIP via Feature Code	_	√
DTMF	✓	√
Dial Ringing Tone	◊	_
<u>Call Forwarding</u>		
 provided by PBX via TAPI 	✓	0
via Feature Code	✓	√
 provided by UCServer* 	_	√
Do Not Disturb (via Presence)		√
Do Not Disturb (via Line)	√	V

^{*}Call forwarding provided by UCServer adjustable for: internal/external/all, calls, always/at busy

	Function available
	Available/Function planned/Realization
_	Not relevant
0	Not applicable due to technical limitations
\Diamond	Function not tested. Full tests are pending

ProCall 6.2 Enterprise Mobile Apps V 6.2.0

Supported Functions for SIP-Lines in Mobile Apps for connection via UCConnect:

Action	Android	ios
Dial	V	\checkmark
Hang up	V	I
Answer Call	V	I
Reject (without answering)	V	V
Second Call on SIP Line	Busy Line for Caller	Busy Line for Caller
Incoming Call on SIP Line while active mobile phone Call		
Answer call		☑ Mobile Call on hold
Reject		V
Incoming mobile phone Call while active SIP Line Call:		
Answer call	☑ SIP Line Call is terminated	☑ SIP Line Call on hold
Reject	V	V
DTMF	V	
Do Not Disturb (via Line)	V	V

^{*} Depending on the functions of the network provider

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