

Supported Telephony Functions

ProCall 6.2 Enterprise Windows Client V 6.2.0

PBX: Mitel MiVoice MX-One

Telefonanlage Version: 6.1 SP1 HF, 6.3 SP1

ECSTA for Mitel MiVoice MX-ONE 5.0.6.26

Action	TAPI	SIP
Dial	V	V
Hang up	V	V
Answer Call	V	V
Hold Call	V	V
Call Back	V	√
Reject Call	V	 ✓
Forward Call (without answering)	 ✓	 ✓
Forward Call (after answering)	 ✓	Ø
Setup Consultation Call	v	V
Toggle	V	V
Connect Consultation Call	V	V
Initiate Second Call (e.g. from Hold)	V	V
Accept Second Call	₫	Ø
Reject Second Call	v	V
Forward Second Call (without answering)	V	V
Forward Second Call (after answering)	v	0
Create Conference Call (3 Participants) *	v	V
Add further Participant to Conference Call	v	
Remove Participant from Conference Call	V	
Pickup Call:		
TAPI - TAPI	V	
TAPI - SIP via Feature Code	0	
SIP - TAPI	_	V
SIP - SIP via Feature Code	_	0
DTMF	V	V
Dial Ringing Tone	\Diamond	\Diamond
<u>Call Forwarding</u>		
provided by PBX via TAPI	V	0
via Feature Code	V	V
 provided by UCServer* 	_	V
Do Not Disturb (via Presence)	0	V
Do Not Disturb (via Line)	0	V

^{*}Call forwarding provided by UCServer adjustable for: internal/external/all, always/at busy

\checkmark	Function available
	Available/Function planned/Realization
_	Not relevant
0	Not applicable due to technical limitations
\Diamond	Function not tested. Full tests are pending

ProCall 6.2 Enterprise Mobile Apps V 6.2.0

Supported Functions for SIP-Lines in Mobile Apps for connection via UCConnect:

Action	Android	ios
Dial	v	
Hang up	V	\checkmark
Answer Call	V	\checkmark
Reject (without answering)	V	
Second Call on SIP Line	Busy Line for Caller	Busy Line for Caller
Incoming Call on SIP Line while active mobile phone Call		
Answer call		☑ Mobile Call on hold
Reject		\checkmark
Incoming mobile phone Call while active SIP Line Call:		
Answer call	☑ SIP Line Call is terminated	☑ SIP Line Call on hold
Reject	v	(
DTMF	v	\checkmark
Do Not Disturb (via Line)	√	\checkmark

^{*} Depending on the functions of the network provider

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