

Supported Telephony Functions

ProCall 6.2 Enterprise Windows Client V6.2.0

PBX:

Mitel MiVoice Office 400

PBX Version:

Release 5, Release 6 BETA

ECSTA Mitel MiVoice Office 400

V 5.0.2.5088

| Action | TAPI | SIP |
|--|------|-----|
| Dial | ✓ | ✓ |
| Hang up | ✓ | ✓ |
| Answer Call | ✓ | ✓ |
| Hold Call | ✓ | ✓ |
| Call Back | ✓ | ✓ |
| Reject Call | ✓ | ✓ |
| Forward Call (without answering) | ✓ | ✓ |
| Forward Call (after answering) | ✓ | ✓ |
| Setup Consultation Call | ✓ | ✓ |
| Toggle | ✓ | ✓ |
| Connect Consultation Call | ✓ | ✓ |
| Initiate Second Call (e.g. from Hold) | ✓ | ✓ |
| Accept Second Call | ✓ | ✓ |
| Reject Second Call | ✓ | ✓ |
| Forward Second Call (without answering) | ✓ | ✓ |
| Forward Second Call (after answering) | ○ | ○ |
| Create Conference Call (3 Participants) * | ✓ | ✓ |
| Add further Participant to Conference Call | ◇ | □ |
| Remove Participant from Conference Call | ◇ | □ |
| <u>Pickup Call:</u> | | |
| • TAPI - TAPI | ✓ | — |
| • TAPI - SIP via Feature Code | ✓ | — |
| • SIP - TAPI | — | ✓ |
| • SIP - SIP via Feature Code | — | ✓ |
| DTMF | ✓ | ✓ |
| Dial Ringing Tone | ◇ | ◇ |
| <u>Call Forwarding</u> | | |
| • provided by PBX via TAPI | ✓ | ○ |
| • via Feature Code | ✓ | ✓ |
| • provided by UCServer* | — | ✓ |
| Do Not Disturb (via Presence) | ○ | ✓ |
| Do Not Disturb (via Line) | ○ | ✓ |

*Call forwarding provided by UCServer adjustable for: internal/external/all, always/at busy

- ✓ Function available
- Available/Function planned/Realization
- Not relevant
- Not applicable due to technical limitations
- ◇ Function not tested. Full tests are pending

ProCall 6.2 Enterprise Mobile Apps V 6.2.0

Supported Functions for SIP-Lines in Mobile Apps for connection via UCConnect:

| Action | Android | iOS |
|---|----------------------------------|----------------------------|
| Dial | ☑ | ☑ |
| Hang up | ☑ | ☑ |
| Answer Call | ☑ | ☑ |
| Reject (without answering) | ☑ | ☑ |
| Second Call on SIP Line | Busy Line for Caller | Busy Line for Caller |
| Incoming Call on SIP Line while active mobile phone Call | | |
| <ul style="list-style-type: none"> • Answer call | ☐ | ☑ Mobile Call on hold |
| <ul style="list-style-type: none"> • Reject | ☐ | ☑ |
| Incoming mobile phone Call while active SIP Line Call: | | |
| <ul style="list-style-type: none"> • Answer call | ☑ SIP Line Call is terminated | ☑ SIP Line Call on hold |
| <ul style="list-style-type: none"> • Reject | ☑ | ☑ |
| DTMF | ☑ | ☑ |
| Do Not Disturb (via Line) | ☑ | ☑ |

* Depending on the functions of the network provider

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