

# Interoperability ProCall 6.2 via TAPI/SIP

# Supported Telephony Functions

## **ProCall 6.2 Enterprise Windows Client V 6.2.0**

PBX: Panasonic NS1000

PBX Version: 5.00.112 **ECSTA for Panasonic** 5.0.6.73

Action	TAPI	SIP
Dial	V	<b>d</b>
Hang up	<b>V</b>	<b></b> ✓
Answer Call	<b>√</b>	<b></b> ✓
Hold Call	<b>√</b>	<b></b> ✓
Call Back	<b>√</b>	₫
Reject Call	◊	₫
Forward Call (without answering)	<b>√</b>	0
Forward Call (after answering)	<b>d</b>	₫
Setup Consultation Call	<b>√</b>	₫
Toggle	✓	₫
Connect Consultation Call	<b></b> ✓	₫
Initiate Second Call (e.g. from Hold)	<b></b> ✓	₫
Accept Second Call	<b></b> ✓	₫
Reject Second Call	✓	₫
Forward Second Call (without answering)	<b></b> ✓	0
Forward Second Call (after answering)	0	₫
Create Conference Call (3 Participants) *	<b>√</b>	$\checkmark$
Add further Participant to Conference Call	<b>₫</b>	
Remove Participant from Conference Call	♦	
Pickup Call:		
TAPI - TAPI	<b>₫</b>	_
TAPI - SIP via Feature Code	<b>√</b>	_
SIP - TAPI	_	
SIP - SIP via Feature Code	<b>1</b>	<b>√</b>
DTMF	<b>I</b>	<b>√</b>
Dial Ringing Tone	♦	_
<u>Call Forwarding</u>		
<ul> <li>provided by PBX via TAPI</li> </ul>	<b>v</b>	0
<ul> <li>via Feature Code</li> </ul>	<b>1</b>	<b>√</b>
<ul> <li>provided by UCServer**</li> </ul>	_	<b>√</b>
Do Not Disturb (via Presence)	<b>1</b>	<b>√</b>
Do Not Disturb (via Line)	<b>v</b>	₫

<sup>\*:</sup> End Devices of KX-NT55x series are not released for Conference Call with SIP-Participants.

<b>√</b>	Function available
	Available/Function planned/Realization
_	Not relevant
0	Not applicable due to technical limitations
$\wedge$	Function not tested Full tests are pending

<sup>\*\*</sup>Call forwarding provided by UCServer adjustable for: internal/external/all, always/at busy

## **ProCall 6.2 Enterprise Mobile Apps** V 6.2.0

#### **Supported Functions for SIP-Lines in Mobile Apps for connection via UCConnect:**

Action	Android	ios
Dial	<b>V</b>	<b>v</b>
Hang up	<b>V</b>	<b>I</b>
Answer Call	<b>V</b>	<b>I</b>
Reject (without answering)	<b>V</b>	$\checkmark$
Second Call on SIP Line	Busy Line for Caller	Busy Line for Caller
Incoming Call on SIP Line while active mobile phone Call		
Answer call		☑ Mobile Call on hold
Reject		<b>V</b>
Incoming mobile phone Call while active SIP Line Call:		
Answer call	☑ SIP Line Call is terminated	☑ SIP Line Call on hold
Reject	<b>V</b>	<b>v</b>
DTMF	<b>V</b>	<b>v</b>
Do Not Disturb (via Line)	<b>V</b>	<b>V</b>

<sup>\*</sup> Depending on the functions of the network provider

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