

Supported Telephony Functions in ProCall 6 Windows Client

Comparison of the telephone features in the ProCall 6 Windows Client when connected to the telephone system via estos ECCTA versus SIP. Please note that the functions depend on the telephone system's settings and are therefore not available in your environment or were not set up in the test scenario.

OpenScape Business

Issued: 25/8/2017	ProCall Version: 6.0.0.48147	
OpenScape Business SW: osbiz_v1_R3.0.0_430	Supported functions in Windows ProCall 6 Client	
Action:	TAPI	SIP
Call	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Hang up	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Answer call	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Hold call	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Call back	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Reject call	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Forward call (without answering)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Forward call (after answering)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Set-up consultation call	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Toggle	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Connect consultation call	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Initiate second call (e.g. from Hold)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Accept second call	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Reject second call	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Create conference call	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Add further participant to conference call	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Remove from conference call	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Pick up call:		
-- Tapi - Tapi	<input checked="" type="checkbox"/>	—
-- Tapi - SIP	<input type="checkbox"/>	—
-- SIP - Tapi	—	<input checked="" type="checkbox"/>
-- SIP - SIP	<input type="checkbox"/>	<input type="checkbox"/>
DTMF	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Dial ringing tone	<input checked="" type="checkbox"/>	—
	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Do Not Disturb (via Presence)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Do Not Disturb (via Line)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

= Function available
 = Available/function planned/realization
 = Not applicable due to technical limitations

— = Irrelevant
 ◊ = Function not tested. Full tests are pending